

General Contest Information

- 1. What is the contest about?**
 - "My Lotus's Belanja & Menang Contest" is organized by Lotuss Stores Malaysia Sdn Bhd, where participants can win prizes by meeting specific purchase criteria.
- 2. Who can participate?**
 - Malaysian citizens or permanent residents aged 18 and above with a valid NRIC. Employees of the organizer and their immediate families are not eligible.
- 3. What is the contest period?**
 - The contest runs from December 26, 2024, at 8:00 AM to February 12, 2025, at 11:59 PM (Malaysian Time).

Eligibility and Entry

- 4. What is the minimum purchase requirement?**
 - A minimum spend of RM88 in a single receipt from any Lotus's store or Lotus's Shop Online (<https://www.lotuss.com.my/en>).
- 5. How can participants join?**
 - Participants must register as a My Lotus's member, log into the Lotus's app (<http://onelink.to/pzrnt5>), and complete the participation form with transaction details.
- 6. Can participants submit multiple entries?**
 - Yes, participants can submit up to three entries daily, with a maximum of three daily prizes.
- 7. Are participants required to keep proof of purchase?**
 - Yes, participants must retain a hard or soft copy of their receipt or delivery number.

Prizes and Winner Selection

- 8. What prizes are available?**
 - Daily Prizes: Lotus's e-vouchers, Lotus's Shop Online e-vouchers and My Lotus's points.
 - Weekly Prizes: RM1,880 worth of Lotus's e-vouchers (one winner per week for seven weeks).
 - Grand Prizes: RM16,800 worth of cash and Lotus's e-vouchers (three winners).
- 9. How are winners selected?**
 - Daily prize winners are determined via a spinning wheel. Weekly and grand prize winners are selected randomly.
- 10. Can participants win multiple prizes?**
 - Yes, participants can win multiple daily prizes but only one weekly and/or one grand prize.

Prize Redemption

11. How can winners claim their prizes?

- Winners must register as a My Lotus's member and provide identification and proof of purchase. For e-vouchers, only one can be redeemed per transaction.

12. What happens if a winner is unreachable?

- The organizer will attempt contact three times. If unsuccessful, the prize will be forfeited and awarded to another winner.

Contact and Support

13. Where can participants get more information or assistance?

- Participants can visit the Contest Page (<https://corp.lotuss.com.my/campaigns/lotuss-semuanyaongsem-2025>) or email Lotus's helpline at lotusshelpline@lotuss.com.my (Monday to Friday, 9:00 AM – 6:00 PM).